

# Hull SEND Coproduction Charter





# Time **R**espect **U**nderstanding **S**hine **T**ogether



## Do what makes a difference

- We build on, and celebrate, strengths
- We move forward together
- We strive for better outcomes, and brighter futures
- We recognise potential
- We create opportunities



## Flexible and responsive

- We give people time, to prepare, to speak, to listen and to act
- We are person-centred, and tailor our approaches
- We are creative and innovative
- We support people to make choices
- We develop people's confidence, especially in controlling their life and claiming their rights



## Listen and Communicate

- We listen without judgement
- We listen and try to understand
- We listen and acknowledge what happened
- We make sure our communication is accessible
- We tell people how they have made a difference
- We share information



## Value lived experience

- We acknowledge each other's expertise and experience
- We encourage people to speak up, and speak openly
- We want to hear people's experiences
- We want to know how people feel
- We want to talk to everyone involved



## Open and Honest

- We identify problems together
- We find solutions together
- We make decisions together
- We reflect and learn from mistakes together



## Grow Relationships

- We include, children and young people, parents and carers, professionals and staff.
- We work with each other
- We are equal partners
- We want people to feel they belong